

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|---------|--------------------------------------------------------------------------------|---------------------|------------------|---------|---------------------|
| L1 | 1 | ("6377944").PN. | US-PGPUB ; USPAT | OR | OFF | 2006/11/08 17:05 |
| L2 | 107404 | (customer or client or user) with (inquiry or problem or trouble near2 ticket) | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:14 |
| L3 | 502 | (reply or reponse) with priority | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:08 |
| L4 | 0 | I2 same I3 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:08 |
| L5 | 9268 | (reply or response) with priority | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:08 |
| L6 | 78 | I2 same I5 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:08 |
| L7 | 34 | I6 and (@ad<"20001016" or @rlad<"20001016") | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:12 |
| L8 | 1599177 | solution or advice or advisory or expert or answer | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:12 |
| L9 | 2562 | I8 with priority | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:13 |
| L10 | 51 | I2 same I9 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:12 |
| L11 | 518 | I2 and I9 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:12 |
| L12 | 297 | I11 and (@ad<"20001016" or @rlad<"20001016") | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:14 |
| L13 | 235776 | I8 same (database or datastore or table or list) | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:13 |
| L14 | 1008 | I13 same priority | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:17 |
| L15 | 265 | I2 and I14 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:14 |
| L16 | 140 | I15 and (@ad<"20001016" or @rlad<"20001016") | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:17 |
| L17 | 476 | I2 with priority | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:17 |
| L18 | 99 | I13 and I17 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 17:17 |

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|-----|-------|---------------------------------------------------------------------|---------------------|----|----|---------------------|
| L19 | 37 | I18 and (@ad<"20001016" or @rlad<"20001016") | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:12 |
| L20 | 46820 | help\$1desk or (call or support) near2 (center or technical) or acd | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:11 |
| L21 | 1882 | I2 and I13 and I20 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:12 |
| L22 | 32 | I17 and I21 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:12 |
| L23 | 18 | I22 and (@ad<"20001016" or @rlad<"20001016") | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:13 |
| L24 | 1004 | I21 and priority | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:13 |
| L25 | 549 | I24 and (@ad<"20001016" or @rlad<"20001016") | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:15 |
| L26 | 4650 | (inquiry or problem or trouble near2 ticket) with priority | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:15 |
| L27 | 93 | I21 and I26 | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:15 |
| L28 | 55 | I27 and (@ad<"20001016" or @rlad<"20001016") | US-PGPUB ; USPAT | OR | ON | 2006/11/08 18:15 |

INTERFERENCE EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|--------|---------------------------------------------------------------------|----------|------------------|---------|------------------|
| L1 | 475219 | customer or client or user | US-PGPUB | OR | ON | 2006/11/08 18:18 |
| L2 | 769271 | inquiry or request or problem or trouble near2 ticket | US-PGPUB | OR | ON | 2006/11/08 18:19 |
| L3 | 444902 | reply or response | US-PGPUB | OR | ON | 2006/11/08 18:19 |
| L4 | 581288 | answer or solution or advice or advisory or help | US-PGPUB | OR | ON | 2006/11/08 18:21 |
| L5 | 554309 | database or datastore or list or table | US-PGPUB | OR | ON | 2006/11/08 18:21 |
| L6 | 286791 | priority | US-PGPUB | OR | ON | 2006/11/08 18:22 |
| L7 | 45 | l1.clm. and l2.clm. and l3.clm. and l4.clm. and l5.clm. and l6.clm. | US-PGPUB | OR | ON | 2006/11/08 18:26 |
| L8 | 116 | l1.clm. and l4.clm. and l5.clm. and l6.clm. | US-PGPUB | OR | ON | 2006/11/08 18:26 |
| L9 | 71 | l8 not l7 | US-PGPUB | OR | ON | 2006/11/08 18:26 |